

RIVULET LEISURE PARK

PARK RULES FOR - STATIC CARAVANS & LODGES

1. All caravans/lodges are for holiday and recreational use ONLY. Your caravan can not be used as your only, or main, permanent residence.
2. All caravans must be kept in mobile condition at all times but may not be moved without the written approval of the Park Owner and must be securely anchored as per planning regulations.
3. The caravan and all fixtures and fittings must be kept in good repair and condition. The exterior colour of caravans may not be altered. TV aerials and satellite dishes may not be erected without prior written approval of the Park Owner. TV aerials are required to be purchased from the Park to maintain conformity & uniformity within the Park.
4. All caravans must be kept adequately equipped with approved, serviceable & maintained fire fighting equipment & carbon monoxide monitors.
5. The pitch must be kept in a tidy and satisfactory condition at all times.
6. Any storm and accidental damage which the caravan suffers must be repaired/made good.
7. Electrical wiring, main switches and cut outs serving a caravan must not be tampered with or altered in any way. The permitted load of any circuit breaker fitted to the electricity supply by the Park Owner must not be exceeded.
8. All electricity, gas & water connections must be switched off should the park be closed for any reason.
9. If a caravan is left unoccupied for extended periods during winter it must be drained down or adequately insulated against frost damage or similar. Drain down services must be provided by the Park & will be charged at a reasonable price.
10. Caravan owners are responsible for complying with all statutory regulations, requirements or competent authorities and recommendations of British Holiday & Home Parks Association and The National Caravan Council Limited relating to ventilation of caravans. In particular caravan owners must ensure that all fixed ventilation openings, ventilation screens and grilles are kept clean and unobstructed at all times and that all gas appliances used in the caravan (including their installations and flues) are checked and serviced annually by a Gas Safe registered engineer. Electrical testing must be done every 3 years by an appropriately qualified electrical engineer. Copies of all testing are required to be sent to the Park Owner upon completion.
11. No 'Hot Tub' or similar facility may be installed without prior permission in writing from the Park Owner.
12. Additional pitch services/utilities are chargeable & will be invoiced at regular intervals. Such will be charged at a reasonable fee which will include a profit element or administration charge, however, we will never charge you more than the law allows. Payment is to be made within 7 days. Anyone not making payment within 7 days will be charged a surcharge.
13. The Park must be notified immediately in writing of any changes to personal particulars, address, telephone number & email address for security & administration.
14. No profession, business, trade or agency of any nature may be carried out on the Park. The Park is for holiday use only.
15. No signage or marketing materials to be displayed in or on Caravans such as 'For Sale' signs.
16. Caravan owners and their guests including children are required to comply with the following standards of behaviour:
 - a. To act in a courteous and considerate manner towards the Park Owner, its employees and other customers
 - b. To supervise children, pets and animals properly so that they are not a nuisance or danger to themselves or others
 - c. Not to commit any criminal offence at the Park or use the caravan for the furtherance of criminal activity
 - d. Not to commit any acts of vandalism or nuisance
 - e. No use of or trafficking of any unlawful drugs or contraband cigarettes, tobacco or alcohol.
 - f. We also reserve the right to terminate the Licence Agreement of any caravan owner should either the caravan owner, an associate or family member detail malicious social media about the site which can cause offense or damage the business.

17. The Park reserves the right to terminate the visit of any person or persons whose conduct is likely to cause offense or annoyance to the park, its staff or guests
18. The use of anti-social toys for example BB guns, electric or motorised scooters are prohibited. Drones and remote-controlled aircraft are also not permitted on the park. Skateboarding, rollerblading, ball games and kite flying are not allowed in the vicinity of other caravans.
19. Young people must not be left without supervision overnight and adults should not allow parties to be held in their absence at any time. No caravan may be occupied by persons under the age of 18 unless at least one person over the age of 18 is in occupation with the consent of the Caravan Owner.
20. Not to create a disturbance, excessive noise, or behave in such a way that could cause offense.
21. No musical instruments, radios, compact disc systems, tape machines or other sound reproduction of amplifying equipment may be played or used so as to be audible outside the caravan between 23.00 hours and 08.00 hours.
22. Sleeping in cars is prohibited
23. Caravans must not be occupied by more than is consistent with the number of sleeping berths.
24. If we become aware or have grounds for suspicion that a guest/caravan owner has contracted a contagious disease that has the potential to infect a large number of people they will be required to leave the park. If this is not possible then strict restrictions will be placed on their movements & activities. Unfortunately, no refunds will be due in these circumstances
25. Holes must not be dug anywhere on the Park nor may turf be cut into in any way. Trees, shrubs and plants must not be cut or interfered with. Written permission must be obtained from the Park Owner with regard to the erection of non-combustible sheds and landscaping or verandas.
26. Sheds are permitted next to your caravan however they are required to be purchased from the Park to maintain conformity & uniformity within the Park. Sheds are to be mounted on paving slabs & which are to be laid by the Park. These services & sheds will be charged at a reasonable price by the Park.
27. Verandas, decking, skirting & steps are required to be purchased through the Park to maintain conformity & uniformity within the Park.
28. Permanent fencing & boundary markers are not permitted. Storage underneath the caravan is not permitted. Storage of combustible materials is not permitted.
29. Generators are not allowed to be used on the park.
30. Fires, fire pits & fireworks are not permitted. Barbeques are only permitted outside. All necessary fire and safety precautions must be taken when using barbecues.
31. Unnecessary & wanton waste of water will not be tolerated.
32. Rotary dryers and washing lines are also not permitted. However, window frame dryers are.
33. Refuse must be domestic only & placed in black bags, tied securely & placed in the wheelie bins provided. You are required to recycle as per the bins & cages provided. Any large items of rubbish e.g. awnings, packaging, electrical goods, furnishings etc must not be placed in the bins but are to be taken to the tip on Warth Lane, Skegness, anyone found to have put such items in the bins will be charged for removal.
34. Do not place chemical waste, nappies, sanitary towels, wet wipes, cooking fats oil or grease into the drainage system. If any of these items are found in the drainage system there will be an immediate increase in site fees to cover the damage caused. Waste water must not be allowed to contaminate the ground.
35. Anyone found to have not paid for the use of the site leisure facilities in advance or prior to use will not be permitted to use them again in the future.
36. The Park must be notified by the caravan owners of any family members using the caravan prior to their arrival. Details required are dates of stay, names, relationship to caravan owner & car registration, make & colour – this is in the interest of security.
37. The site must be notified in advance of any day visitors to the site – details required date, names & car registration – this is in the interest of security. Please note they are not permitted to stay overnight. Please also note that large amounts of day visitors are not permitted & will be removed from the site should this rule not be observed. The barrier code must not be given out to day visitors.
38. For the safety of everyone a speed limit of 5mph is imposed throughout the park and this must be strictly observed.
39. All vehicles on the site must be in a serviceable condition & comply with all relevant legislation in force. Drivers must hold a current driving licence.

40. Each Caravan Owner is permitted to park one vehicle on the Park in such position near their pitch as the Park Owner may specify. Vehicles are not permitted to be parked on other Caravan Owners parking spaces. Vehicle details for Caravan Owners are to be supplied to the Park Owner.
41. Trailers are not permitted to be parked permanently next to the caravan.
42. Vehicles must be parked on hard standing areas only and not on the grass. Vehicles must not block roadways.
43. Commercial vehicles are not permitted on the site.
44. Mopeds, powered scooters and similar powered devices are not permitted on the Park. Bicycles must be ridden in a safe and considerate manner.
45. We are dog friendly. Dog owners are required to clean up after their dogs. Dog owners permitting their dogs to foul & not clean up after them will be warned once & on any following occasion will be fined. Continuous abuse of this can lead to the Licence Agreement being terminated. Dogs are not permitted to be left in vehicles overnight. No more than 2 dogs per caravan is permitted. Dogs must not be left unattended & must be kept under control at all times. The owners of dogs that repeatedly make a lot of noise causing disturbance to other pitch occupiers will be asked to not bring the dog again to the site.
46. Please note that breeds of dog listed within the 'Dangerous Dogs Act 1991 (as amended)' are not allowed on the site.
47. Riding of horses on the Park is not permitted.
48. Owners are responsible for all pest control on & around their pitch if necessary. All such pest control must be safe & approved prior to use by our independent licensed pest controller for the safety of everyone on the park.
49. Caravan owners are required to keep the grass around their pitch neat & tidy.
50. Anything impeding grass cutting in anyway will be removed & a charge made for the removal.
51. Grass cutting, strimming, golf range maintenance & general site maintenance etc will be performed regularly & during daylight hours for the benefit of the site occupiers.
52. We can arrange for our pre-approved tradesmen or contractors to carry out most works to your caravan including Gas Safe Testing & Electrical Testing. However, if for any reason you chose not to use our tradesmen or contractors, you are required to give us written notice of any work to be carried out to the Caravan by external contractors and to ensure all contractors employed by you provide us with the relevant documentation so that we can check their insurance and competence in order to maintain a safe environment on the Park, at least 14 days before the contractors start work (or in the case of emergency, as much notice as possible).
53. The site is covered by CCTV – please note this is covered by GDPR & is for the use of site security only.
54. It is not permitted for anyone who is to your knowledge, a convicted sex offender, or is subject to the notification requirements of the Sexual Offences Act 2003 ('on the sex offenders register') to use or visit the park or your caravan
55. The Park Owner shall not be liable for any injury, death, sickness or delay of or to any person entering the Park whether the Caravan Owner or occupier of a caravan or otherwise or for any loss, damage or detention of or to the property of any such person of whatsoever nature and howsoever, when so ever and where so ever such injury, death, sickness, delay, loss damage or detention may be caused, save to the extent that it is caused by negligence on the part of the Park Owner or its employees.
56. The Park Owner shall not be liable for any loss, damage or inconvenience of any nature whatsoever and to whomsoever the same may be caused arising out of the fact that any part of the Park or any of the facilities on the Park may not be available as a result of circumstances beyond control of the Park Owner.
57. The Park does not accept responsibility for any damage or losses that you incur, however caused, whilst your caravan is sited with us.
58. The office hours of the site are Monday to Friday 10am to 4pm – please keep contact outside of these hours to emergencies only.

We want to keep Rivulet Leisure Park a safe, secure family holiday park. Please follow our rules & inform us of anyone breaking the rules or acting in a suspicious manner.